

Rebus

NAME

DATE

INVOICE NUMBER

DESCRIPTION	QUANTITY	PRICE	REASON CODE	REASON FOR RETURN
				1 FAULTY
				2 WRONG ITEM SHIPPED
				3FREE RESIZE
				4 REPAIR
				5 ISSUE FULL CREDIT
				6 REPLACE
				7 OTHER

SIZE ADJUSTMENTS

If the finished solid metal signet ring needs a slight size adjustment either up or down, we will do this free of charge. Alteration is at the discretion of the jeweller and depends on the size and weight of the ring. If we receive it within 28 days of receipt by you and subject to our Returns Procedure below. Please contact us before returning your jewellery for advice.

All international and UK customers are responsible for any carriage costs incurred in returning your jewellery. International customs duties and sales taxes are non-refundable for shipments outside the European Community (EU).

RETURNS

UK customers will need to arrange to send the parcel, suitably packed and protected, along with this returns form. As engraved items have been personalised these cannot be returned or exchanged unless the product is faulty. The returned item must be in a condition allowing it to be resold as new including being unused, in its original packaging, with all components and with any seals, labels and documentation intact. If the return is within our stated 28 days return period, you will be credited for the cost of your goods crediting the same credit card used for the purchase. This item is your responsibility until it reaches us. Therefore, for your own protection we recommend that you send item using a delivery service that insures you for the value of the goods (such as Royal Mail's Special Delivery service for UK customers) and that you retain proof of posting.

Please send the item to the following address:

Rebus Signet Rings Limited, Returns Dept, 67 - 69 Leather Lane, London EC1N 7TJ. UK

If you are returning jewellery items from overseas to the UK, please contact us first as we will arrange the shipping administration for you.